



### **Remedy Force Help Desk**

TPS uses a Help Desk called **Remedy Force**. This program has an advanced feature set to improve communication and response times to Staff members. Staff can choose between building or technology requests when they create a ticket.

Access the program from the district website under: For Staff>Help Desk

Click on the link below for a short training video.

<https://www.youtube.com/watch?v=gDe98fhqtEs>